



AMGA 2021 Annual Conference

VIRTUAL EVENT

April 20–22, 2021
AMGA.ORG/AC21

Since the outbreak of COVID-19, healthcare organizations have made decades worth of changes, accelerating innovations that normally take years to implement. Which will become permanent? How will organizations arise stronger after being pushed to the brink? What cracks in the healthcare system did COVID expose and how do we move forward to fix them? AMGA's 2021 Annual Conference (AC21) will enable you to hear how leaders are seizing this critical moment to truly transform health care.

Each day during this virtual event, you'll hear from healthcare leaders presenting on a different theme—**Innovations in Health Care, Patient Care and Experience, and Organizational Resiliency**—allowing you to tap into the expert-led presentations most relevant to you. High-caliber speakers from both inside and outside the healthcare industry will inspire you to think through the challenges your organization is facing to create improvements across your system through the pandemic and beyond.

With so much being offered, rest assured you can always view this content on-demand as your schedule allows. Or, register your team and reconvene after the sessions to discuss takeaways to guide ongoing success.

Important Registration Dates:

- ▶ **Friday, March 19, 2021**
Last day to register at the Early Bird Rate
- ▶ **Friday, April 2, 2021**
Last day to register with the Unlimited Team Registration Rate

Unlimited Team Registration:

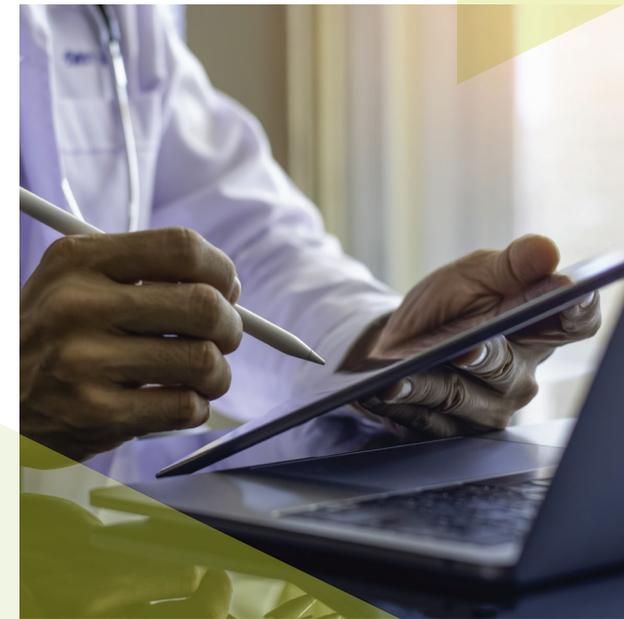
Take advantage of our new Unlimited Team Registration to share insights, learnings, and opportunities with more of your organization.

- Medical Group Members: \$5,000
- Premier Corporate Partners: \$5,000
- Executive Level Corporate Partners: \$7,500

Contact registrations@amga.org by **April 2, 2021** to register your team.

Why Participate in AC21

- ▶ **Invest in high-quality, professional learning for you and your team.** Our virtual platform enables education and professional development for more team members at your organization. To make it easier to invite your colleagues to participate, we are offering a special team registration rate for AMGA member medical groups that allows unlimited registrations for \$5,000.
- ▶ **Choose a channel of interest.** Each day during the conference, you'll hear from healthcare leaders presenting virtually on a different theme—Innovations in Health Care, Patient Care and Experience, and Organizational Resiliency—allowing you to tune into the topics in which you are most interested.
- ▶ **Learn what has been successful in similar organization.** COVID-19 has pushed our limits, as healthcare organizations have made seismic changes since the outbreak. Take a moment to learn how others have successfully solved challenges to survive and thrive now and into the future.
- ▶ **Tap into a community of your peers.** While networking won't be the same as in-person, AC21 is a unique opportunity to gather with other medical group leaders virtually and connect with your peers.
- ▶ **Bring about meaningful change.** Hear successful strategies for confronting today's critical issues, such as addressing disparities and equity in health care.
- ▶ **Make progress on your continuing education requirements** with CME credits.



Agenda at a Glance

Subject to change
All times are listed in Eastern Time (ET)

Day 1: Innovations in Health Care

Tuesday, April 20, 2021

- 12:00 p.m. – 1:00 p.m. **The Dr. Scott Hayworth and the Honorable Dr. Nan Hayworth Lecture**
Innovation and Disruption on the Road Ahead
Peter Diamandis, M.D., *Singularity University; XPRIZE Foundation*
- 1:15 p.m. – 2:00 p.m. **Health Care of Tomorrow Today: A Look into Google Health**
David Feinberg, M.D., *Google Health*
- 2:00 p.m. – 3:00 p.m. **AMGA Member Panel Discussion**
Future Look: COVID Transformed Us, Now What?
- 3:00 p.m. – 4:00 p.m. **Corporate Partner Breakout Sessions**
- 4:15 p.m. – 4:45 p.m. **Peer-to-Peer Breakout Sessions**
- 4:45 p.m. – 5:15 p.m. **Solution Sessions**

Day 2: Patient Care and Experience

Wednesday, April 21, 2021

- 12:00 p.m. – 1:00 p.m. **Making Health Care a Better Experience for Everyone: A Conversation with Cityblock's Founder**
Toyin Ajayi, M.D., *Cityblock Health*, and Jerry Penso, M.D., M.B.A., *AMGA*
- 1:15 p.m. – 2:00 p.m. **Vaccine Distribution and Overcoming Hesitancy**
- 2:00 p.m. – 3:00 p.m. **AMGA Member Panel Discussion**
Addressing Care Disparities
- 3:00 p.m. – 4:00 p.m. **Corporate Partner Breakout Sessions**
- 4:15 p.m. – 4:45 p.m. **Peer-to-Peer Breakout Sessions**
- 4:45 p.m. – 5:15 p.m. **Solution Sessions**

Day 3: Organizational Resiliency

Thursday, April 22, 2021

- 12:00 p.m. – 1:00 p.m. **Health 3.0: Rising from the Ashes**
Zubin "ZDoggMD" Damania, M.D., *Turntable Health; The ZDoggMD Show*
- 1:15 p.m. – 2:00 p.m. **Path to Financial Recovery: Population Health and Value-Based Care**
David Nash, M.D., M.B.A., *Jefferson College of Population Health*
- 2:00 p.m. – 3:00 p.m. **AMGA Member Panel Discussion**
Business Resiliency: The Impact of COVID-19
- 3:00 p.m. – 4:00 p.m. **Corporate Partner Breakout Sessions**
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Thank you to our 2021 Annual Conference Platinum Host:

**EXACT
SCIENCES**

Keynote Speakers



The Dr. Scott Hayworth and the Honorable Dr. Nan Hayworth Lecture

Innovation and Disruption on the Road Ahead

Peter Diamandis, M.D., Co-founder and Executive Chairman, Singularity University; Founder and Executive Chairman, XPRIZE Foundation

Disruption in health care is coming not only from smaller tech startups, but also from data-driven tech giants who are entering the healthcare sector from other fields, including Amazon, Apple, and Google. During this keynote address, **Peter Diamandis, M.D.**, will detail how this transformation is largely a result of rapidly accelerating exponential technologies such as artificial intelligence, robotics, infinite computing, and synthetic biology. You will gain a real sense of exponential growth in information technology, and understand how the 6 Ds—Digitization, Deception, Disruption, Dematerialization, Demonetization, and Democratization—will impact healthcare products and services going forward.



Health Care of Tomorrow Today: A Look into Google Health

David Feinberg, M.D., Head of Google Health

Prior to joining Google Health, **Dr. Feinberg** served as president and CEO of Geisinger, one of the nation's most innovative health systems. While at Geisinger, Dr. Feinberg led 13 hospital campuses, a 600,000-member health plan, research centers, and various initiatives aimed at better engaging patients around their health and well-being. In this engaging conversation, attendees can hear about the drivers behind innovation within Google Health and how health systems and technology companies can work together to improve patient lives each day and use data and artificial intelligence to support clinicians, power research, and help improve patient outcomes.



Making Health Care a Better Experience for Everyone: A Conversation with Cityblock's Founder

Toyin Ajayi, M.D., Co-founder and Chief Health Officer, Cityblock Health; and **Jerry Penso, M.D.** President and Chief Executive Officer, AMGA

Social determinants of health—ranging from access to transportation, nutritious food, and stable housing to family situations and social isolation—have a significant impact on overall health and well-being. Brooklyn-based Cityblock Health is the first technology-driven provider for communities with complex needs. During this conversation with AMGA's Jerry Penso, M.D., **Toyin Ajayi, M.D.**, will share her perspective on the need for providers and health plans to collaboratively shift to a value-based care model, with a focus on health equity and a shared goal of delivering a better experience of care for every member. The talk will examine Cityblock's care model and discuss how it leverages technology, multidisciplinary care teams, and a community-based approach to build a system of care that is worthy of members' trust, as well as how the model served the patients in the most need during the pandemic.

Keynote Speakers – continued



Vaccine Distribution and Overcoming Hesitancy

The rapid development of several approved COVID-19 vaccines was a historical feat, showing how well the medical and science communities can harness research and development for the benefit of patient population. Deployment and public adoption is no less challenging. In this session, you'll hear from a national leader in vaccines as they discuss the deployment of vaccinations in our communities, address the challenges with distribution, and delineate how to inform and teach our patients to remain vigilant in their daily activities as we move the nation to widespread immunity by vaccination.



Health 3.0: Rising from the Ashes

Zubin "ZDoggMD" Damania, M.D., Founder, Turntable Health, Hospitalist and Host of *The ZDoggMD Show*

Dr. Damania, known best as the entertaining and thought-provoking talking head, ZDoggMD, has used his most effective vehicle, social media, to make Health 3.0 a reality. Through his live talks and interviews, healthcare leaders were waking up to the possibilities of this model of care, until the COVID-19 pandemic put everything we thought we knew to the test. In this high-energy, live discussion, Dr. Damania will share stories about the ways provider groups are learning how to let go of antiquated care processes that are inefficient and ultimately harmful to the mental health of care teams and their patients and create an environment which puts the patients first.



Path to Financial Recovery: Population Health and Value-Based Care

David Nash, M.D., M.B.A., Founding Dean Emeritus, Jefferson College of Population Health

In this presentation and subsequent discussion, **David Nash, M.D.**, will focus on population health in the context of the system's transformation away from traditional fee-for-service and toward outcomes-driven, value-based health care. Discussing population management for improving community wellness, the role of healthcare providers, and how health reform is yielding new organizational structures and payment models, Dr. Nash will share his insights and the tools providers need to change organizational culture in this new, evolving environment.



Tuesday,
April 20, 2021

▶ GENERAL SESSIONS

12:00 p.m. – 1:00 p.m.

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Peter Diamandis, M.D., *Co-founder and Executive Chairman, Singularity University; Founder and Executive Chairman, XPRIZE Foundation*

1:15 p.m. – 2:00 p.m.

Health Care of Tomorrow Today: A Look into Google Health

David Feinberg, M.D., *Head of Google Health*

2:00 p.m. – 3:00 p.m.

AMGA Member Panel Discussion: Future Look: COVID Transformed Us, Now What?

Mark Briesacher, M.D., *Senior Vice President, Chief Physician Officer and President, Intermountain Medical Group*; **Kimberlee Sherbrooke, FACMPE, M.H.A.**, *Vice President and Chief Operating Officer, Office of JH Physicians, Johns Hopkins University, Clinical Practice*

Association; and **Alka Atal-Barrio, M.D., M.M.M.**, *Chief Medical Officer, The Everett Clinic*

The COVID-19 pandemic caused disruption within the healthcare industry in unprecedented ways. Changes and improvements in the healthcare delivery system, which in the past would take months to years, happened in rapid fashion, with many innovations being born of immediate necessity. In this conversation among leaders, we invite you to learn about which of these immediate changes will continue into the future as we manage the COVID-19 crisis. You'll also hear insights about where these leaders and their organizations are placing their bets to help position their groups for success in the months and years to come.

▶ CONCURRENT CORPORATE PARTNER
BREAKOUT SESSIONS

3:00 p.m. – 4:00 p.m.



**Conducting a Fully Digital Trial
During a Pandemic**

Estimates suggest more than 1,300 clinical trials were negatively impacted by COVID-19 in 2020, further increasing the urgency for disruption and digitization in the clinical trial space. Learn how the **Optum Digital Research Network** is partnering with healthcare organizations to redefine trial processes. This presentation will detail a fully digital clinical study that utilized a combination of robust data assets and cutting-edge technology to identify eligible patients, provided a path to pivot from in-person to online enrollment to accommodate COVID-19 office visit restrictions, and decreased research site burden through sourcing trial data directly from the EMRs of three separate research sites into an electronic data capture (EDC) system with no need for any manual data transcription.

Dexcom®
CONTINUOUS GLUCOSE MONITORING

**Beyond A1C: How Continuous Glucose
Monitoring Data Can Improve Diabetes
Outcomes**

Learn how real-time continuous glucose monitoring (RT-CGM) data can support healthcare professionals to optimize diabetes treatment, support healthy behavior changes in people with diabetes, and improve diabetes outcomes.

▶ CONCURRENT PEER-TO-PEER
BREAKOUT SESSIONS

4:15 p.m. – 4:45 p.m.

Digital Health Strategy at Mercy Clinic

Michael Michetti, *Chief Operating Officer, Mercy St. Louis (invited)*

Well before COVID-19, **Mercy Clinic** was blazing the telehealth trail with their industry-leading virtual care program, which focused on managing highly complex patients from their homes. Their digital blueprint of the future was drafted, allowing a rapid shift to video and telehealth visits, building to more advanced models of digital empowered solutions for populations of patients in need. In this session, Mercy Clinic will share more about these recent innovations, including programs such as a digital monitoring program; on-demand video visits; digitally delivered low-acuity primary care; digitally empowered COVID-test scheduling; and longitudinal care models for at-risk patients, as well as share a forecast of future innovations.

**Using AI to Improve Chronic Disease
Outcomes**

Francis R. Colangelo, M.D., *M.S.-HQS, FACP, Chief Quality Officer, Premier Medical Associates, P.C.*; and **Robert E. Matthews**, *Vice President for Quality, PriMed Physicians, President and Chief Executive Officer, MediSync*

Medical group leaders search for real-world methods to successfully reduce the total cost of care while improving quality and patient safety. It is well documented that the better primary care performs, the better an organization's value results. Key to primary care is better chronic outcomes. Leaders from two medical groups—**Premier Medical Associates and PriMed Physicians**—both with excellent chronic outcomes and significantly lower total costs today, will describe a new root cause analysis explaining why chronic disease outcomes are so difficult to improve and will demonstrate a new artificial intelligence (AI) solution that has helped their doctors achieve nation-leading outcomes and costs.

▶ CONCURRENT SOLUTION SESSIONS

4:45 p.m. – 5:15 p.m.

AMGA Corporate Partners will share 30-minute, prerecorded interviews and presentations alongside their AMGA Member Medical Group clients on a variety of programs, devices, innovations, and support, offering a glimpse into successful collaborations. These sessions provide participants a chance to learn more about how our Corporate Partners can help benefit medical groups and integrated systems and open the door for future dialog.



Wednesday,
April 21, 2021

▶ GENERAL SESSIONS

12:00 p.m. – 1:00 p.m.

Making Health Care a Better Experience for Everyone: A Conversation with Cityblock's Founder

Toyin Ajayi, M.D., Co-founder and Chief Health Officer, Cityblock Health; and **Jerry Penso, M.D., M.B.A.**, President and Chief Executive Officer, AMGA

1:15 p.m. – 2:00 p.m.

Vaccine Distribution and Overcoming Hesitancy

Speaker TBD

2:00 p.m. – 3:00 p.m.

AMGA Member Panel Discussion: Addressing Care Disparities

Lydia Cook, M.D., President, Summa Health Medical Group; **Luis Garcia, M.D., M.B.A.**, President, Sanford Clinic, Sanford Health; and **Adnan Munkarah, M.D.**, Executive Vice President and Chief Clinical Officer, Henry Ford Health System (invited)

Moderated by: **Jaewon Ryu, J.D., M.D.**, Chief Executive Officer, Geisinger Health (invited)

Addressing health equity and disparity has long been a goal in some organizations, as demographic data began to show extreme differences in health outcomes and treatments related to race, ethnicity, and financial status. COVID-19, along with the intense focus on racial injustice in the summer of 2020, provoked health systems across the nation to look more closely at how care is delivered to diverse populations, as well as focus on the impact of social determinants on whole patient health. In this interactive panel discussion, AMGA members from various locations and backgrounds will share their organizations' initiatives to provide better care to marginalized patient populations.

▶ CONCURRENT CORPORATE PARTNER
BREAKOUT SESSIONS

3:00 p.m. – 4:00 p.m.

EXACT SCIENCES

Platinum Sponsor

One Yes at a Time: Health Systems Take on Suboptimal Colorectal Cancer Screening Rates

Breaking down barriers that keep people from participating in colorectal cancer (CRC) screening may help mitigate the negative impact of this preventable disease. Colorectal cancer is on the rise, with younger populations increasingly at risk. Finding a screening test that patients will complete can be challenging, but there are more options now than ever before. During the panel discussion, presenters will discuss why screening for CRC is still imperative during this uncertain time, present data on their quality improvement journeys, and share effective strategies for improving CRC screening rates. The audience will learn about technology enablement tools and how they may help optimize workflows and enhance patient engagement. In addition, they will explore how shared decision-making, in combination with a portfolio of different CRC screening options, may help more patients complete this very important preventive screening.

CLINICIAN EXPERIENCE PROJECT

BY PRACTICING EXCELLENCE

The Power, Impact, and Approach of Coaching Clinicians, Leaders, and Teams: Practicing Excellence

The Clinician Experience Project is an app-based coaching and development platform that captures and disseminates practical and actionable insights from industry experts on a wide range of topics proven to improve patient connection, team collaboration, and leadership effectiveness. Helping clinicians, leaders, and teams thrive through patient connection, team collaboration, and leadership effectiveness is essential to the culture of a group, the performance of an organization, and the wellness of care teams. This session will explore the case for coaching and showcase how AMGA partners are tapping the Clinician Experience Project by practicing excellence to scale coaching and development across their organization; impact the vibrancy, resilience, and contentment of their clinicians, leaders, and teams; and accelerate key organizational outcomes on every healthcare leader's dashboard.

▶ CONCURRENT PEER-TO-PEER
BREAKOUT SESSIONS

4:15 p.m. – 4:45 p.m.

Addressing Racism and Disparities: Developing and Implementing a Framework for Equity, Diversity and Inclusion

Beth Averbeck, M.D., Senior Medical Director, Primary Care; and **Yeng Yang, M.D.**, Regional Medical Director, Primary Care, Health Equity Medical Advisor, HealthPartners

Significant disparities in life expectancy and other health outcomes persist across the nation. While healthcare organizations alone cannot improve all the multiple determinants of health, they can address disparities directly at the point of care. In addition, they can develop meaningful partnerships with other sectors to impact many of the determinants that create these disparities. This session will detail the 15-year journey of a large, integrated health system, **HealthPartners**, toward diversity, inclusion, and health equity. In addition to data-driven quality improvement, this journey has included identifying and leveraging interested physicians and leaders; equipping teams with the knowledge and resources needed to provide appropriate care and service; and engaging communities to learn how to best support them. Specifically, the speakers will share key reflections on developing an actionable framework for health equity, implementing meaningful standards for data collection/stratification, and tangible steps to get started addressing disparities.

▶ CONCURRENT PEER-TO-PEER
BREAKOUT SESSIONS (CONTINUED)

Closing Care Gaps: When People Don't Want to Visit the Office

Ed Yu, M.D., Medical Director and Chief Quality Officer, Palo Alto Medical Foundation/Sutter Health

Preventive care, such as immunizations, diabetes management, cancer screening, and hypertension support, are key drivers to population health management. However, when recommendations for care don't match with what is being delivered, groups experience care gaps. This has been an ongoing challenge before COVID-19, and the pandemic has exacerbated patient fears about visiting their care teams. Join this session to hear from **Palo Alto Medical Foundation/Sutter Health**, which created a process to reach patients who don't want to visit their doctor's office, citing communication strategies and patient education as drivers in the behavior change.

▶ CONCURRENT SOLUTION SESSIONS

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12:00 p.m. – 1:00 p.m.

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Path to Financial Recovery: Population Health and Value-Based Care

David Nash, M.D., M.B.A., Founding Dean Emeritus, Jefferson College of Population Health

2:00 p.m. – 3:00 p.m.

AMGA Member Panel Discussion: Business Resiliency: The Impact of COVID-19

Jeff James, Chief Executive Officer, Wilmington Health; **Mark D. Schafer, M.D.**, Chief Executive Officer, MemorialCare Medical Group; and **Joseph Golbus, M.D.**, President, NorthShore University HealthSystem

Moderated by: **Fred Horton, M.H.A.**, President, AMGA Consulting

COVID-19 created financial and operation turmoil across the nation's healthcare systems as elective procedures were closed down to allow more resources to be deployed to treat the influx of COVID-19 patients. Leadership decisions were tested as it became increasingly difficult to maintain staffing, obtain PPE, and continue operations on limited revenue streams. In this discussion, you'll hear how three distinctly different healthcare systems used specific opportunities to shore up finances and maintain business and how they will continue to address operational and workforce issues going forward.

▶ CONCURRENT CORPORATE PARTNER
BREAKOUT SESSIONS

3:00 p.m. – 4:00 p.m.



Are You IN or OUT? Outpatient Management of Low-Risk PE Patients

Pulmonary embolisms (PEs) are a major health concern in the U.S. with an economic burden of more than \$8.5 billion annually. This presentation will provide an overview of the prevalence of PE in the U.S., examples of low-risk PE protocols/algorithms, scoring tools for risk stratification of patients, and potential barriers to outpatient protocol development. Attendees will learn how some health systems are managing outpatient venous thromboembolism (VTE) in the ED, recognize strategies to identify low-risk PE patients, and describe potential barriers to outpatient protocol development.



Healthcare Consumerism's Tipping Point: Why COVID-19-Related Shifts in Patients' Preferences Are Here to Stay

In this panel discussion session, medical group leaders will share their firsthand perspectives on the impact that the COVID-19 pandemic has had on patients' preferences and expectations and how it has accelerated the move toward consumerism. For instance, a recent Accenture report found that "the pandemic has led to new standards for consumer needs that may remain long after the crisis has passed." This session will explore how these

patient-centric shifts toward convenience, flexibility, personalization, and technology-enabled experiences are likely here to stay—and how medical groups can align with them. It will also share survey data from Phreesia's network illustrating patients' evolving preferences.

▶ CONCURRENT PEER-TO-PEER
BREAKOUT SESSIONS

4:15 p.m. – 4:45 p.m.

Creating an Advanced Practice Provider Leadership Structure: It's Not Just Dollars, It's Sense

Bonnie Proulx, DNP, APRN, PNP-BC, M.S.N., *Director of Advanced Practice Providers, Emory Healthcare*

As the use of advanced practice providers (APPs) expands, leading healthcare organizations are strengthening their APP support structures to guard against inefficiency, role confusion, and costly turnover. **Emory Healthcare**, a large urban academic healthcare system with more than 1,000 APPs, is implementing a three-year strategic plan to boost quality and value at both the unit and system level. In just one year, it has succeeded in reducing costs and increasing productivity in targeted areas. Drawing on her extensive experience in provider coaching and performance, the speaker will share strategies you can use to identify gaps and develop an effective APP leadership structure.

Positioning Provider Compensation Models Beyond 2021 to Achieve Resiliency

Fred Horton, M.H.A., *President and Wayne Hartley, M.H.A.*, *Vice President, AMGA Consulting*

Given the significant ongoing changes in the healthcare market, coupled with the challenges and impact of COVID-19 and recent E/M code and conversion factor changes, it is imperative that medical groups reevaluate their compensation models. In this session, Fred Horton and Wayne Hartley will outline key topics to consider

as groups explore changes to their compensation arrangements in order to create more resilience, while engaging physicians and strengthening a culture built upon performance. They will discuss adapting compensation models to varying productivity levels, addressing low work RVU production, and setting performance expectations. This session also will cover methodology to adjust compensation plan mechanics in light of COVID-19 impact and the recent E/M code changes. Through case studies and presentation of strategic considerations and survey data, attendees will be presented with real-world examples of new compensation models and compensation strategies in practice including emerging panel size and concierge medicine models.

How to Succeed in Commercial Value-Based Risk Contracts

Ashish D. Parikh, M.D., *Senior Vice President, Medical Affairs and Quality*; and **Jamie L. Reedy, M.D., M.P.H.**, *Chief Population Health, Summit Medical Group-CityMD*

Often a medical group's foray into risk contracts is through a Medicare or Medicaid alternative payment model. Because of the difference in ages, health risk, and social factors, the strategies that worked for Medicare or Medicaid value-based care programs frequently fall short in the commercial space. Groups that are already in risk contracts with commercial payers may find that the agreements are not structured to help them succeed or that the health plan falls short in supporting the patient population and the providers. **Summit Medical Group** has decades of experience successfully negotiating and operationalizing commercial risk contracts. The presentation will cover strategies for successfully partnering with payers to fairly share both the responsibilities and the financial risks of managing a population. The presenters will then review how to build a clinical, operational, and information technology infrastructure that allows your medical group to succeed in commercial risk.

▶ CONCURRENT PEER-TO-PEER
BREAKOUT SESSIONS (CONTINUED)

Addressing Workforce Needs and Staffing Shortages

James Demopoulos, M.H.A., *Senior Vice President and Chief Operating Officer, Lehigh Valley Physician Group*

The COVID-19 pandemic forced many organizations to rapidly deploy innovative processes to respond to the increasing demand of the nation's sickest patients. However, with the intensity of the support required to care for patients and lead organizations, on top of challenges—including organization financial losses and staff members' demands at home—healthcare systems are facing dire situations in which they're short-staffed and overworked. In this session, our speaker will share **Lehigh Valley Physician Group's** framework to preserve and support their staffing needs using data and constant team communication to address hot spots.

Strategies to Address Provider Burnout

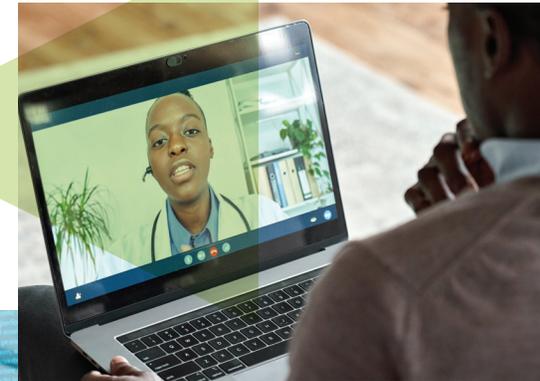
Heather Farley, M.D., *Chief Wellness Officer, ChristianaCare*

A pioneer in promoting provider well-being, **ChristianaCare** partners with its physicians and other caregivers to create a satisfying work environment that supports their ability to deliver high-quality patient care. The Center for Provider Wellbeing at ChristianaCare, established in 2016, is a national leader in these initiatives. Their dynamic concept encompasses everyone who works on the team, from the nurse at the bedside to the housekeeper who changes the sheets, because they are all part of a team doing their best to serve patients. Through this organizational-wide initiative, the leaders within ChristianaCare had a proven framework to address work-life balance and job stressors, mental health, and burnout, felt deeply within healthcare systems battling COVID-19. Join this session to learn how to shift your culture, create more substantial support systems for your care teams, and create a more resilient workforce as we move into the future.

▶ CONCURRENT SOLUTION SESSIONS

4:45 p.m. – 5:15 p.m.

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Additional Conference Presentations

Chair of the Board Address

Grace Terrell, M.D., AMGA chair and a trailblazer for female leadership in health care, will provide comments on what inspires her passion in health care and the vision she has for leading the transformation of health care.

Acclaim Award Presentation

Since 1999, the Acclaim Award, supported by AMGA Foundation, has recognized medical groups and other organized systems of care that are bringing the American healthcare system closer to the ideal delivery model—one that is safe, effective, patient-centered, timely, efficient, and equitable. Each year, AMGA honors members for demonstrating successful system-wide change, delivering better patient outcomes, and embracing continuous learning and innovation leading to improved quality and value-driven patient care. This session will recognize the award-winning initiatives of our 2020 Acclaim Award recipient St. Elizabeth's Health System.

AMGA Foundation Celebration

AMGA Foundation will celebrate our members and supporters, highlight our efforts to improve health care over the past year, and provide an opportunity to become more involved in the Campaign for a Healthier America and AMGA Foundation's Vision 2025.

Your Event Venue

AMGA's virtual conference will be hosted on an interactive platform. All agenda items will be listed in the platform for you to create your personal itinerary and add to your calendar. In addition, AMGA's virtual world will provide you opportunities to reach out to your peers, as well as connect with industry partners and the solutions they offer your organization in support. As we get closer to the event, AMGA will reach out to attendees with details about the platform, best practices for a better viewing experience, and more details about our April event.

Speaker Organizations

Conference Presenters

ChristianaCare

Heather Farley, M.D., *Chief Wellness Officer*

Emory Healthcare

Bonnie Proulx, DNP, APRN, PNP-BC, M.S.N., *Director of Advanced Practice Providers*

The Everett Clinic

Alka Atal-Barrio, M.D., M.M.M., *Chief Medical Officer*

Geisinger Health

Jaewon Ryu, J.D., M.D., *Chief Executive Officer (invited)*

HealthPartners

Beth Averbeck, M.D., *Senior Medical Director, Primary Care*; Yeng Yang, M.D., *Regional Medical Director, Primary Care, Health Equity Medical Advisor*

Henry Ford Health System

Adnan Munkarah, M.D., *Executive Vice President and Chief Clinical Officer (invited)*

Intermountain Medical Group

Mark Briesacher, M.D., *Senior Vice President, Chief Physician Officer and President*

Lehigh Valley Physician Group

James Demopoulos, M.H.A., *Senior Vice President and Chief Operating Officer*

MemorialCare Medical Group

Mark D. Schafer, M.D., *Chief Executive Officer*

Mercy St. Louis

Michael Michetti, *Chief Operating Officer (invited)*

NorthShore University HealthSystem

Joseph Golbus, M.D., *President*

Palo Alto Medical Foundation/Sutter Health

Ed Yu, M.D., *Medical Director and Chief Quality Officer*

Premier Medical Associates, P.C.

Francis R. Colangelo, M.D., M.S.-HQS, FACP, *Chief Quality Officer*

PriMed Physicians

Robert E. Matthews, *Vice President for Quality*

Sanford Clinic, Sanford Health

Luis Garcia, M.D., M.B.A., *President*

Summa Health Medical Group

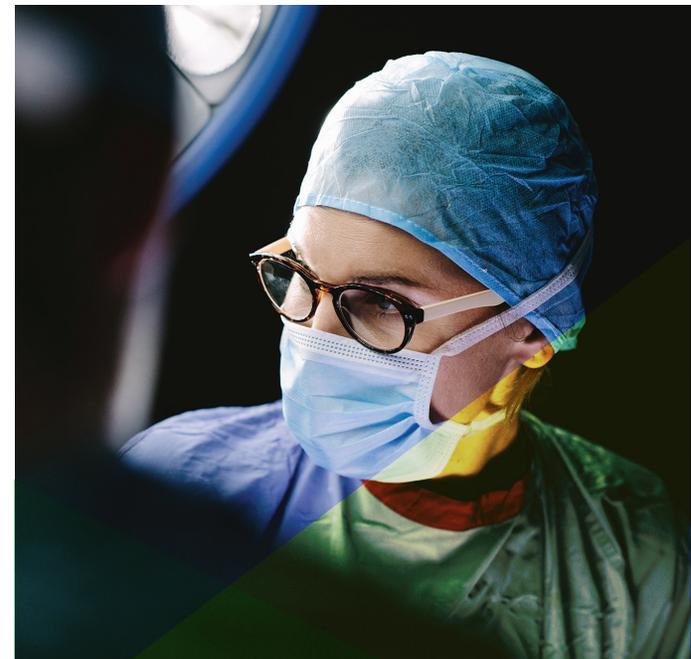
Lydia Cook, M.D., *President*

Summit Medical Group-CityMD

Ashish D. Parikh, M.D., *Senior Vice President, Medical Affairs and Quality*; Jamie L. Reedy, M.D., M.P.H., *Chief Population Health*

Wilmington Health

Jeff James, *Chief Executive Officer*



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Conference Information

About AMGA

AMGA is a trade association leading the transformation of health care in America. Representing multispecialty medical groups and integrated systems of care, we advocate, educate, innovate, and empower our members to deliver the next level of high performance health. AMGA is the national voice promoting awareness of our members' recognized excellence in the delivery of coordinated, high quality, high-value care. More than 175,000 physicians practice in our member organizations, delivering care to one in three Americans.

Three Ways to Register

1. **Online at amga.org/AC21**
2. **Scan/Email** the registration form (see opposite) with credit card payment to registrations@amga.org.
3. **Mail** the registration form and check (payable to AMGA) or credit card payment to:

AMGA 2021 Annual Conference
One Prince Street
Alexandria, VA 22314-3318

Registration forms not accompanied by check or credit card payment will not be processed.

Discounts

- ▶ **Early Registration:** Register by **March 19, 2021**, in order to take advantage of the lowest rate.
- ▶ **Unlimited Team Registration:** AMGA medical group members and Corporate Partners can qualify for an additional registration discount as follows:
 - Medical group members can purchase a team registration for \$5,000 allowing an unlimited number of representatives from your group to participate. With CME credits available and live and on-demand content, this virtual experience enables more of your team to view the conference program and can help your organization continue to transition into new models of care in 2021 and beyond. Contact registrations@amga.org no later than **April 2, 2021**, to secure your team registration.
 - Corporate Partners can purchase an unlimited team registration at the following team rates: Premier Level is \$5,000 and Executive Level is \$7,500. Contact registrations@amga.org no later than **April 2, 2021**, to secure your team registration. To discuss other conference opportunities, please contact Colleen Stern at csstern@amga.org.

- ▶ **Member Rates:** AMGA medical group members and Corporate Partners save nearly 50% off full, individual registration prices. If you are interested in attending and would like to become a member of AMGA to obtain the member rates, or you are unsure of your membership status, please contact Jessica Prior at jprior@amga.org.

Our Policies

- ▶ **Registration Cancellation Policy:** If your calendar doesn't allow for you to view the events live, your fee provides full access to the site to catch up through the on-demand feature for 30 days. This registration can be transferred to another individual in your organization without additional costs.
- ▶ **Code of Ethics:** Our Code of Ethics (available at amga.org/codeofethics) applies at all AMGA meetings, conferences, forums, and meeting-related events, including those sponsored by organizations other than AMGA but held in conjunction with AMGA events in which they participate. Attendees should familiarize themselves with our code of ethics.

Registration

AMGA 2021 Annual Conference | Virtual Event | April 20-22, 2021



Please print or type all information. One individual per form please.
This form may be photocopied for additional registrants.

Registrant's Full Name and Degree (if applicable)

Job Title

Organization Name

Mailing Address

City/State/ZIP

Telephone

Email

Assistant's Name and Email

First Name/Nickname (to appear on badge)

Emergency Contact Name and Telephone

Conference Registration (April 20-22, 2021)

	By March 19	After March 19
AMGA Member or Corporate Partner	<input type="checkbox"/> \$495	<input type="checkbox"/> \$595
AMGA Non-Member	<input type="checkbox"/> \$990	<input type="checkbox"/> \$1190

To purchase a team registration, please contact registrations@amga.org.

Please note:

Your conference fee includes access to the full event on demand through **May 14, 2021**.

Total (with discounts) _____

Payment information

Check in the amount of \$_____ is enclosed.

Please charge \$_____ to my Visa Mastercard American Express

Credit Card Number

Expiration Date

Security Code

Cardholder's Name

Authorized Signature

▶ **Questions?** Contact registrations@amga.org.



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